

KAJEET SMARTSPOT WIFI BROADBAND PILOT PROJECT

2016



BORROW THE INTERNET: KAJEET SMARTSPOT LENDING PROGRAM

The Beaufort County Library is partnering with Beaufort County, Beaufort County School District, Verizon Wireless and Kajeet to expand the reach and benefits of free access to the internet to underserved youth and communities by introducing a pilot WiFi SmartSpot Program, which will enable them to borrow a mobile WiFi SmartSpot device for free from the Library for a sustained period of time. Mobile WiFi SmartSpot devices use cellular networks to create a personal broadband internet hotspot and provide portable, high-speed internet connectivity that can be shared between multiple users.

This initiative will help to bridge a major gap in the availability of the internet for a critical segment of Beaufort County's population which has the most to gain from its use. The pilot WiFi SmartSpot Program will provide quality access and allow users to continue to learn, work, explore, and create beyond library and school hours.

This initiative will allow 10 students living in Beaufort County to freely borrow a mobile WiFi SmartSpot device for a one month loan period. Students will be selected through an application process and recommendation from Beaufort County School District.

Training in the use of WiFi devices is mandatory for those selected. In addition to the students, training will be extended to their parents /caregivers to enable them to provide support and augment their own digital literacy skills.

We will analyze the purpose and hours of use, as well as the number of household users. We will also track usage of scholastic and library resources, and use surveys to determine user awareness of educational programs, user satisfaction, and increased technology skills, such as confidence in using the internet and enhanced understanding of the internet.

At the conclusion of the pilot year, the program may be expanded with the following goals in mind:

- Goal 1: Increase household access to at home broadband internet
- Goal 2: Raise digital exposure and confidence
- Goal 3: Increase engagement with library and school learning resources
- Goal 4: Establish a scalable public library model for tackling the national digital divide

12/9/15



WIFI SMARTSPOT PROGRAM TERMS OF USE

WHO CAN BORROW (all criteria must be met):

- Beaufort County public school students grades 6 – 12.
- Must attend school in Beaufort County.
- Must reside in a household without broadband internet access.
- Possess a Beaufort County Library card in good standing (less than \$10 in fines).
- Agree to participate in surveys and other outcome based evaluations.

ELIGIBILITY: Borrowers will be determined through an application process and Beaufort County School District recommendations. Students and parents/caregivers must attend an orientation/training session.

USER AGREEMENT: Must be signed by a parent or caregiver.

BORROWING LIMIT: 1 device per household.

- **CONTENT:** Users must agree to the SmartSpot Terms of Use

SERVICE COVERAGE: Available anywhere with Verizon cell phone coverage area.

USAGE FEE: Free. (3G or 4G/LTE connection)

CIRCULATION: Borrow for one month increments (must renew once a month by completing an online survey).

OVERDUE FEE: \$1/DAY. Overdue devices will be deactivated.

REPLACEMENT FEE: Lost or damaged device - \$139.99

SUPPORT: Beaufort County Library Information Technology Staff.

RECHARGE DEVICE: Fully recharge device before returning it.

RETURN DEVICE: To the local branch library (Beaufort, Bluffton, Hilton Head, Lobeoco, St. Helena)

I agree to the WiFi SmartSpot Program Terms of Use:

Parent/Guardian Signature

Date



BEAUFORT COUNTY LIBRARY WIFI SMARTSPOT SURVEY

1. In the past month, about how often have you used the internet at home (not counting cell phone access)?

- An hour a week or less
- A few hours a week
- An hour a day
- 2-3 hours a day
- More than 3 hours a day

2. In the past month, have you used the internet at home for any of the following reasons?

- Complete a homework assignment
- Learn new skills
- Navigate the internet
- Research a topic for school
- Find information using a search engine
- Help a household member with his/her homework
- Read new/current events
- Do it Yourself (i.e. YouTube demonstrations)
- Connect with friends or family

3. How would you rate your ability to perform each of the tasks below before participating in the Library SmartSpot program? (Please checkmark one box in each row as it applies.)

Please using the following scale:	Poor 1	Needs some work 2	Okay 3	Good 4	Excellent 5
a) Navigate the Internet Using a Web Browser (Google Chrome, Firefox)					
b) Find information using a search engine such as Google					
c) Send and receive email					
d) Find and watch videos (such as on YouTube)					
e) Research a topic (such as on Wikipedia)					



4. How would you rate your ability to perform each of the tasks below *after* participating in the Library SmartSpot program? (Please checkmark one box in each row as it applies.)

Please using the following scale:	Poor 1	Needs some work 2	Okay 3	Good 4	Excellent 5
a) Navigate the Internet Using a Web Browser					
b) Find information using a search engine					
c) Send and receive email					
d) Find and watch videos					
e) Research a topic					

5. Since participating in the Library SmartSpot program, how confident are you in your ability to use the internet in general? (Please select one below.)

- Much less confident than before
- Less confident than before
- About as confident as before
- More confident than before
- Much more confident than before

6. Overall how satisfied are you with the Library SmartSpot program?

1= very dissatisfied; 5= very satisfied (please circle one below)

1 2 3 4 5

7. How likely is it that you would recommend the Library SmartSpot program to a friend?

1= not likely at all; 5 = extremely likely (please circle one below)

1 2 3 4 5

8. What would you like to see change or improve about the program?



BEAUFORT COUNTY LIBRARY WIFI SMARTSPOT PROGRAM APPLICATION

Name _____

Address _____

School _____

Grade _____

Do you have a valid Beaufort County Library card (less than \$10.00 in fines)? Yes No

Do you have internet access at home (not including cell phone access)? Yes No

How many children reside in your home? _____

What is the age range of the children? _____

Are you willing to sign a WiFi SmartSpot Terms of Use agreement (must be a parent or guardian)?

Yes No

Are you willing to participate in surveys and other methods of evaluation?

Yes No



Request a Demo



KAJEET SMARTSPOT®

ANYTIME, ANYWHERE INTERNET ACCESS

With kids and families on the go, providing students with safe broadband outside the classroom may seem challenging. The Kajeet SmartSpot makes it easy to provide today's mobile students with safe access to education content.

Students (and their families) don't fit one particular profile; after the bell rings not all your students go straight to a house with Wi-Fi Internet access. Students may go to a babysitter's house. It may be their week with dad -- or perhaps they need to meet mom at the library because they don't have Internet at home. Many kids spend the evening tagging along with older siblings to sport practices or activities. Whatever the circumstances, students can have the tools and resources to complete their homework — anytime, anywhere.

WHAT IS THE SMARTSPOT?

This device is not your ordinary, everyday Wi-Fi hotspot. With the Kajeet SmartSpot,

students easily connect to a lightning fast 4G network -- either Verizon or Sprint. And any Wi-Fi compatible Chromebook, Netbook, laptop, or tablet they use is filtered specifically for school assignment use; inappropriate and non-education content is filtered and cannot be accessed. The SmartSpot -- a MiFi® mobile hotspot from Novatel Wireless -- makes it easy for your on-the-go students to safely complete their homework and off-campus assignments without worries of abuse and unnecessary distractions.





FEATURES

- On-device menu screen and navigation keys allow the user to easily scroll through

menus to get critical information-at-a-glance.

- Compatible with all industry-standard Wi-Fi capable devices across all operating systems.
- Up to 10 students can connect to the device under the [Customer Managed Service Model](#).
- Easy view battery strength, signal strength, connected devices, password and more.
- Long battery life provides up to 8 hours* of use on a single charge, and customizable settings in a Web UI provide features such as screen sleep settings to help extend the battery life. * Battery usage varies according to the number of connected devices and level of activity.
- The Kajeet SmartSpot comes in two models to connect to either the Sprint or Verizon 4G LTE wireless networks.
- Supports the latest, most advanced security protocols required by some of the strictest school district VPNs, including IPv4 NAT and IPv6 Firewall, unique Wi-Fi password, MAC address filtering, Wi-Fi privacy separation and hacker prevention features.
- Industry-standard WiFi (802.11 b/g/n)
- Custom-made, protective SmartSpot carrying case for device and accessories.

BEYOND THE SMARTSPOT: BRING YOUR OWN DEVICE

Do you already own and distribute Wi-Fi hotspots or other wireless embedded devices such as Chromebooks, tablets or laptops? No need to discard them, you can bring those devices to Kajeet, and we can provide you with the same CIPA-compliant, education-only filtering that you would receive on the Kajeet SmartSpot only embedded in your current computing devices. Be sure to ask your Kajeet representative for details about our convenient Bring Your Own Device (BYOD) conversion program.

“*The Kajeet SmartSpot is the difference between getting work done and not getting work done.*”